

## Data protection information

### Privacy Policy

We comply with the provisions of the EU General Data Protection Regulation ("GDPR") as well as the applicable national data protection regulations. Please read this data protection information carefully before submitting a report.

### Purpose of the E.ON whistleblower system and legal basis

The purpose of the E.ON whistleblower system ("E.ON Whistleblower System") is to receive, process and manage reports of violations of the compliance requirements of E.ON SE and all affiliated companies ("E.ON") in a secure and confidential manner. The processing of personal data within the framework of the E.ON Whistleblower System is based on Section 10 of the German Whistleblower Protection Act ("*Hinweisgeberschutzgesetz – HinSchG*") and the legitimate interest (Article 6 (1) f) GDPR) of E.ON in the detection and prevention of grievances and thus in averting damage to E.ON, its employees and customers.

The storage of reports via the E.ON whistleblower hotline ("E.ON Whistleblower Hotline") is carried out on the basis of the whistleblower's consent in accordance with Section 11 (2) HinSchG. The messages are stored permanently, i.e. until the end of the deletion period, as a audio recording.

### Data controller

The Group Compliance & Data Protection department at E.ON SE operates E.ON's Group-wide internal reporting office within the meaning of Section 12 HinSchG. This means that Group Compliance & Data Protection ("Reporting Office") is the data controller of the E.ON Whistleblower System and E.ON Whistleblower Hotline (together "E.ON Whistleblower Channels") within the meaning of Art. 4 No. 7 GDPR. The E.ON Whistleblower Channels are operated by a specialized company as a processor of E.ON SE, Compliance Solutions GmbH, Königstr. 80, 70173 Stuttgart ("Compliance Solutions").

Personal data and information entered into the E.ON Whistleblower Channels are stored in a database operated by Compliance Solutions in a high-security data center. Data protection is guaranteed by Compliance Solutions in a certified process through comprehensive technical and organizational measures.

All data is encrypted and stored in a multi-level password-protected manner, so that access is limited to a very limited group of recipients of expressly authorized persons at E.ON.

### Type of personal data collected

The use of the E.ON Whistleblower Channels is voluntary. If you submit a report via the E.ON Whistleblower Channels, the following types of personal data and information will be collected and processed:

- All information provided by you (e.g. names or other personal data of persons named in your report)
- optional, if indicated by you:

- Your name,
- how you relate to E.ON.

### Confidential treatment of information

Incoming information is received by a narrow circle of expressly authorized and specially trained employees of the reporting office and is always treated confidentially within the meaning of Section 8 HinSchG.

As part of the processing of a report or to carry out a follow-up action, it may be necessary to make information available to other employees of E.ON SE or employees of other Group companies, e.g. for example, if the information relates to operations in subsidiaries. The latter may also be based in countries outside the European Union or the European Economic Area, where there may be different regulations for the protection of personal data. E.ON always ensures that the requirements of the HinSchG to protect your anonymity and the identity of the persons named in your report as well as the relevant data protection regulations are complied with when passing on information.

Any person who gains access to the data is obliged to maintain confidentiality.

### Information of the person concerned

As a matter of principle, E.ON is legally obliged to inform the persons named by you about the fact that the reporting office has received a report about them as soon as this information no longer compromises the investigation of the report. Your identity as a whistleblower will not be disclosed, if and insofar this is permitted by law.

### Data subject rights

According to European data protection law, you and the persons named in the notice have the right to information, correction, deletion, restriction of processing of their data.

#### Right to object:

**You and the persons named in the notice have a right to object to the processing of your/their personal data, if and to the extent that the processing of the data is based on the legitimate interest of E.ON. If the right of objection is exercised, E.ON will immediately check the extent to which the stored data is still required for the processing of a report.**

You can revoke your consent to the storage of an audio recording of your report via the whistleblower hotline at any time with effect for the future.

To assert your rights, please contact: [compliance@eon.com](mailto:compliance@eon.com)

You also have the right to lodge a complaint with the supervisory authority.

### Retention period of personal data

Personal data will be retained for as long as it is necessary to clarify and make a final assessment of the report and the procedures based on it, as required by law or to comply with other legal provisions and/or as long as there is a legitimate interest on the part of E.ON. After expiry of these purposes and

requirements, this data will be deleted in accordance with the legal requirements (in particular § 11 para. 5 HinSchG).

### **Data transfers to non-member countries**

Should it happen that you transmit your personal data to us, the following applies to a transfer to a non-member country: E.ON has services carried out by carefully selected and commissioned service providers who are based outside the European Economic Area ("third country"), e.g. IT service providers. In these cases, a transfer to a third country takes place. To the extent required by law to ensure an adequate level of protection for your data, E.ON uses guarantees in accordance with legal requirements to establish an adequate level of data protection, including EU Standard Contractual Clauses. You have the option to request more information at any time. The EU Standard Contractual Clauses are available at the following link: [EUR-Lex - 32021D0915 - EN - EUR-Lex \(europa.eu\)](#).

### **Use of the E.ON Whistleblower System**

Communication between your computer and the E.ON Whistleblower System takes place via an encrypted connection (SSL). The IP address of your computer is not stored during the use of the E.ON Whistleblower System. To maintain the connection between your computer and the whistleblower system, a cookie is stored on your computer, which contains only the session ID (so-called zero cookie). The cookie is only valid until the end of your session and becomes invalid when the browser is closed.

The E.ON Whistleblower System sets up a protected communication channel with a systemically generated key code and password. In this way, you can send reports to the responsible E.ON employee by name or anonymously and securely. With this system, the data is stored exclusively in the E.ON Whistleblower System and is therefore particularly secure.

### **Hinweise zum Versand von Anhängen**

When submitting a report or sending a supplement, you have the option of sending attachments. If you wish to submit a report anonymously, please note the following security advice: Files may contain hidden personal data that endanger your anonymity. Remove this data before sending. If you are unable to remove this data or are unsure, copy the text of your attachment to your message text or send the printed document anonymously by post without sender details to the following postal address:

Group Compliance, E.ON SE, Brüsseler Platz 1, 45131 Essen, Germany.