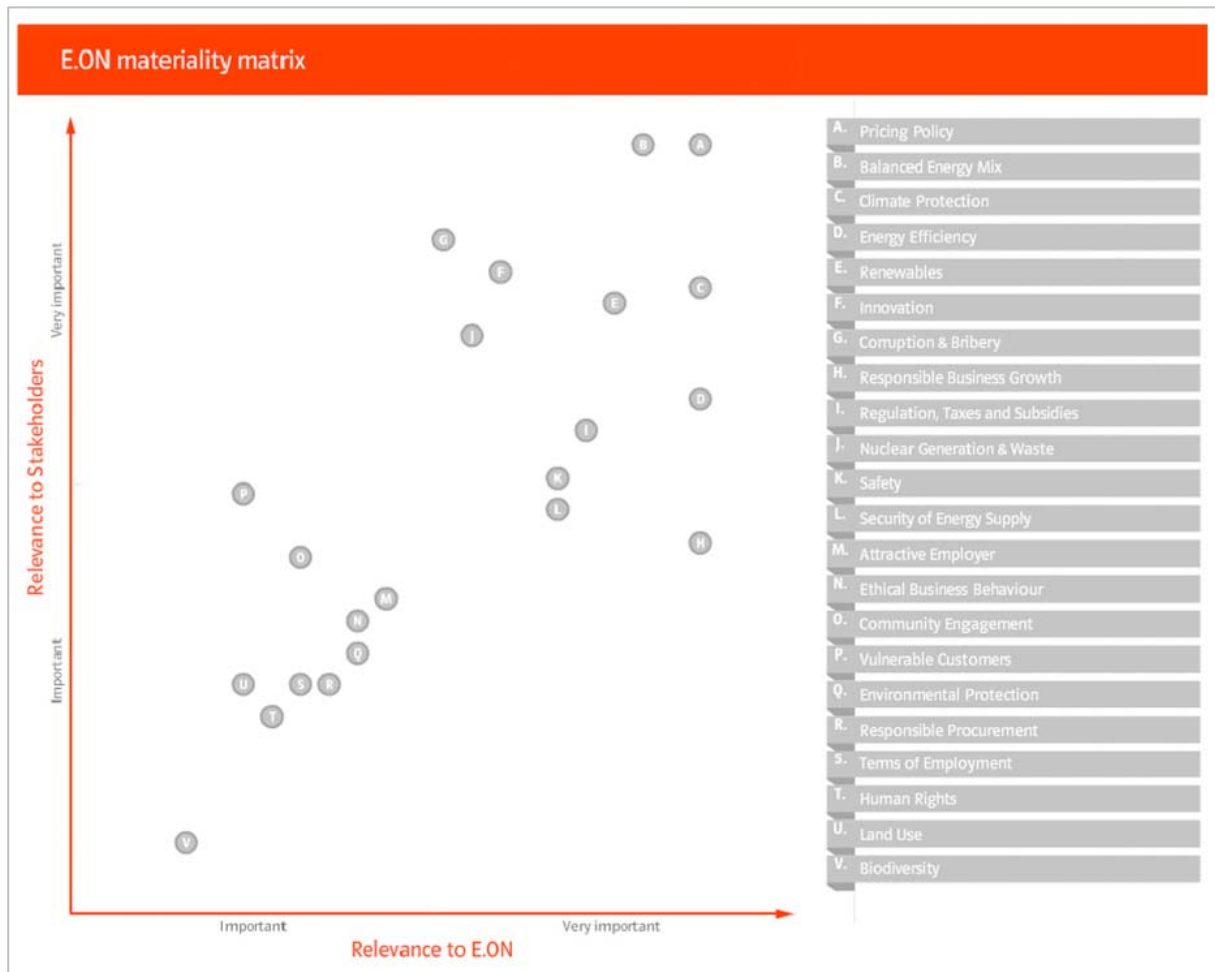


## Materiality Matrix 2010



### Changes in Materiality since 2009

Compared to 2009 there are some changes in the Materiality Matrix which are due to changing stakeholder priorities and a refined analysis methodology. New issues have come to the fore, existing ones have been expanded and sub-topics have been divided or removed from the Matrix. At the same time, we've created a better focus for the topics through the creation of new groupings, reducing their number and giving them a sharper profile. For example, we have combined Effects of Climate Change, Greenhouse Gas Emissions and International Climate Protection into Climate Protection in this year's Matrix, making it one of the three most important topics. You can find further information about the topic groups through the links in the interactive Matrix. Top of the agenda are also Energy Efficiency, Pricing and Balanced Energy Mix. Other highly-rated issues are Renewables, Innovation as well as Corruption & Bribery, whereas Attractive Employer, Supply Reliability and Customer and Product Safety lost relevance compared to the previous year.